

DISTRIBUTION  
County Board  
County Administrator  
Winchester House


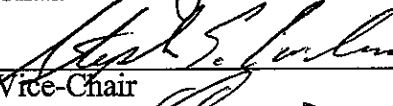
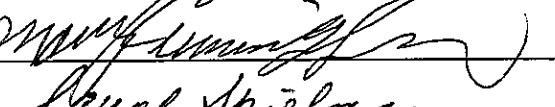
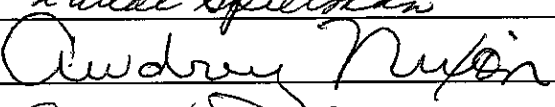
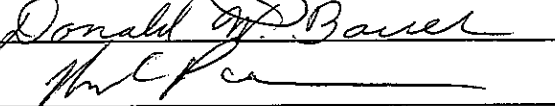


STATE OF ILLINOIS )  
                                  ) SS  
COUNTY OF LAKE )

**COUNTY BOARD, LAKE COUNTY, ILLINOIS**  
**ADJOURNED REGULAR JUNE, A.D., 2003 SESSION**  
**AUGUST 12, A.D., 2003**

**MADAM CHAIRMAN AND MEMBERS OF THE COUNTY BOARD:**

Your Health & Human Services Committee presents herewith a Resolution recognizing the Quality First Membership Covenant of the American Association of Homes and Services for the Aging and the Life Services Network, and certifying that Winchester House commits itself to continually strive for excellence in the level of care and services provided to its residents; and requests its adoption.

Respectfully submitted,

  
\_\_\_\_\_  
Chair  
  
\_\_\_\_\_  
Vice-Chair  
  
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\_\_\_\_\_  
Health & Human Services Committee

## **RESOLUTION**

**WHEREAS**, the level of care and provision of services for elderly residents has been a topic of national importance and constant dialogue given the growing number of individuals living longer lives; and

**WHEREAS**, as part of this national dialogue, the American Association of Homes and Services for the Aging and the Life Services Network, both of which Winchester House is an active member, have developed a Quality First Membership Covenant; and

**WHEREAS**, the Membership Covenant, a copy of which is attached and made part hereof, presents the case for “healthy, affordable and ethical aging services”; and

**WHEREAS**, the staff at Winchester House and the Health & Human Services Committee recommends that the County Board endorse the pledge by Winchester House to commit itself to achieve excellence.

**NOW, THEREFORE, BE IT RESOLVED**, by this County Board of Lake County, Illinois, that the Board endorses the Quality First Membership Covenant and joins with Winchester House in its commitment to provide quality care for elderly residents; and

**BE IT FURTHER RESOLVED**, that the County Board Chairman is hereby authorized to sign the Quality First Membership Covenant on behalf of Lake County and Winchester House.

**DATED**, at WAUKEGAN, LAKE COUNTY, ILLINOIS, on this 12th day of August, A.D., 2003.



A Covenant for Healthy, Affordable and Ethical Aging Services

Membership Covenant

We are committed to achieving excellence in the quality of care and services provided to consumers and to earning the public's trust.

We believe that aging has a fulfilling purpose in life and that our society's elders have enduring value to family and community.

We believe that not-for-profit organizations have a special role in society to provide healthy, affordable, and ethical aging services. Our objective is to provide the highest quality and most compassionate care and services to the people we serve.

We believe that the field of aging services should adhere to applicable legal, ethical and professional standards that are based on stated values and policies in each of our organizations.

We believe that we should strive to offer programs and services that are based on contemporary research and knowledge to meet the needs of the people we serve as well as paid and volunteer caregivers, to the best of our ability.

We acknowledge the commitment and responsibility the American Association of Homes and Services for the Aging has made to offer the tools, information, education and support to help us honor this covenant and to provide leadership and representation of our efforts in the national arena.

Therefore, as a member of AAHSA and LSNI, we believe we have a special stewardship responsibility to maintain:

- 1. Continuous quality improvement
2. Public disclosure and accountability
3. Consumer and family rights
4. Workforce excellence
5. Community involvement
6. Ethical practices, and
7. Financial integrity

This certifies that \_\_\_\_\_ pledges to commit to these steps to achieve excellence.



(signature) Chair of Board (print name)

(signature) CEO/Administrator/Manager (print name)

Organization Location (city, state)

Date